

## CLAIMS

1. A method for directing an automatic communication to a  
5 recipient, said method including the steps of:
  - providing a data store;
  - storing data relating to the recipient in the data store;
  - examining the data stored and determining that a  
communication is to be provided to the recipient;
  - 10 extracting data relating to the recipient from the data  
store in response to a determination that a communication is to  
be provided to the recipient;
  - automatically composing an initial communication in  
response to the data stored in the data store :
  - 15 reviewing the initial communication and determining that  
the initial communication is to be modified to become a final  
communication;
  - modifying the initial communication in response to a  
determination that the initial communication is to be modified to  
20 become a final communication; and
  - sending the final communication to the recipient.
2. A method, according to claim 1, wherein the step of modifying  
the initial communication comprises modifying the initial  
25 communication in a manner selected in response to the data  
extracted from the data store.
3. A method, according to claim 1, wherein said step of  
modifying the initial communication comprises at least one of:  
30 deleting material from the initial communication; adding new  
material to the initial communication; providing material of  
predetermined fixed content and adding the material of  
predetermined fixed content to the initial communication;  
providing material of predetermined alterable content and adding  
35 the material of predetermined alterable content to the initial  
communication; and altering material already provided in the  
initial communication.

4. A method, according to claim 1, comprising the steps of:  
providing access to a plurality of selectable media for providing  
the final communication to the individual; selecting, in response  
5 to the data extracted from the data store , at least one medium  
of said plurality of selectable media for providing the final  
communication to the individual; and employing said at least one  
medium to send the final communication.

10 5. A method, according to claim 5, wherein said plurality of  
selectable media comprises facsimile transmission; telephonic  
text messaging; data transmission; Internet Communication; and  
mailing of printed letters.

15 6. A method, according to claim 2, comprising the steps of:  
providing access to a plurality of selectable media for providing  
the final communication to the individual; selecting, in response  
to the data stored, at least one medium of said plurality of  
selectable media for providing the final communication to the  
20 individual;  
and employing said at least one medium to send the final  
communication.

7. A method, according to claim 6, wherein said plurality of  
25 selectable media comprises facsimile transmission; telephonic  
text messaging; data transmission; Internet Communication; and  
mailing of printed letters.

8. A method, according to claim 1, wherein said step of  
30 storing data relating to the recipient in a data store comprises  
the step of providing access to and accepting data relating to  
the recipient from at least one of: the Internet; a digital data  
transmission medium; telephonic text messages; telephonic voice  
messages; printed matter; data files; and record data files.

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9. A method, according to claim 1 wherein said step of  
automatically composing an initial communication in response to

the data stored in the data store comprises the step of providing composition text in a plurality of languages, selecting one of said languages in response to the data stored relating to the recipient and composing the initial communication in the language  
5 selected.

10. A method, according to claim 9, wherein said step of modifying the initial communication comprises modifying the initial communication in a same language as a language selected  
10 for said initial communication.

11. A method, according to claim 1, wherein said step of automatically composing an initial communication in response to the data stored in the data store includes the step of providing  
15 a plurality of idioms for the initial communication and selecting one of said plurality of idioms for the initial communication in response to data relating to the recipient extracted from the store.

20 12. A method, according to claim 11, wherein said step of modifying the initial communication comprises modifying the initial communication in a same idiom as an idiom selected for said initial communication.

25 13. A method, according to any one of claims 1-12, wherein said step of automatically composing an initial communication in response to the data stored in the data store includes the step of providing a plurality of forms of composition suitable for use in respective individual jurisdictions; and selecting a  
30 particular jurisdiction with the respective form of composition in response to the data relating to the recipient extracted from the store; and, composing the communication in the respective form of composition.

35 14. A method, according to claim 13, wherein said step of modifying the initial communication comprises modifying the

initial communication with material suitable for use in a same jurisdiction as the initial communication.

15. A system for directing an automatic communication to a  
5 recipient, said system comprising: a data store for storing data relating to the recipient; examination means for examining the data stored in the data store and determining that a communication is to be provided to the recipient; data extraction means for extracting data relating to the recipient from said  
10 data store in response to a determination by said examination means that a communication is to be provided to the recipient; initial communication composition means for composing an initial communication in response to the data stored; modification means for modifying the initial communication to become a final  
15 communication; and message transmission means for sending the final communication to the recipient.

16. A system, according to claim 15, wherein said modification  
20 means is selectively operable in response to the data extracted from the data store.

17. A system, according to claim 16, wherein said modification  
25 means is operable to change only a predetermined portion of the initial communication.

18. A system according to claim 15, wherein said modification  
means is operable in response to the data extracted from said  
data store to modify the initial communication in a selected  
30 manner.

19. A system, according to claim 15, wherein said modification  
means is operable to perform at least one of: doing nothing to  
the initial communication; deleting material from the initial  
35 communication; adding new material to the initial communication;  
adding material of predetermined fixed content to the initial  
communication; adding material of predetermined alterable content

to the initial communication; and altering material already provided in the initial communication.

20. A system, according to any claim 15, wherein said initial  
5 communication composition means is operable, in response to the data extracted from said data store, to select at least one medium from among a plurality of selectable media for providing the communication to the individual and to compose the  
10 communication in a form suitable for use on said at least one medium selected; and wherein said message transmission means is operable to employ said at least one media selected to send the final communication.

21. A system, according to claim 20, wherein said plurality of  
15 media includes: facsimile transmission; telephonic text messaging; data transmission; Internet Communication; and mailing of printed letters.

22. A system, according to claim 15, wherein said data relating  
20 to the recipient includes data from at least one of: the Internet; a digital data transmission medium; telephonic text messages; telephonic voice messages; printed matter; data files; and record data files.

23. A system, according to any one of claims 15, wherein said  
25 initial communication composition means is operable to compose the initial communication in a selectable one of a plurality of languages, the one of the plurality of languages being selected in response to the data relating to the recipient extracted from  
30 said data store.

24. A system, according to claim 23, wherein said modification  
means is operable to modify the initial communication in a same language as a language selected for said initial communication.

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25. A system, according to any one of claims 15, wherein said initial communication composition means is operable to select one

of a plurality of idioms for the initial communication, the particular idiom being selected in response to the data relating to the recipient extracted from said data store.

5 26. A system, according to claim 25, wherein said modification means is operable to modify the initial communication in a same idiom as an idiom selected for said initial communication.

27. A system, according to any one of claims 15 to 26, wherein  
10 said initial communication composition means is operable to compose the initial communication in a form suitable for use in a selectable one of a plurality of jurisdictions, the particular one of the plurality of jurisdictions being selected in response to the data relating to the recipient extracted from the data  
15 store.

28. A system, according to claim 27, wherein said modification means is operable to modify the initial communication with material in a same form as the form suitable for use in the same  
20 jurisdiction as the jurisdiction selected for the initial communication.

29. A system for directing an automatic communication to a  
25 recipient, said system comprising:

a data store for storing data relating to the recipient received from at least one of: the Internet; a digital data transmission medium; telephonic text messages; telephonic voice messages; printed matter; other data files;

30 record data files examination means for examining the data stored in the data store and determining that a communication is to be provided to the recipient;

data extraction means for extracting data relating to the recipient from said data store in response to a determination by  
35 said examination means that a communication is to be provided to the recipient;



initial communication composition means for selecting one of a plurality of languages, selecting one of a plurality of idioms and selecting one of a plurality of forms of composition for a respective one of a plurality of jurisdictions and,  
5 automatically composing the initial communication in the language selected, the idiom selected and the form of composition selected in response to the data relating to the recipient extracted from the data store; said initial communication composition means being operable, in response to the data extracted from said data  
10 store, to select at least one medium from among a plurality of selectable media for providing the communication to the individual, said plurality of selectable media including facsimile transmission; telephonic text messaging; data transmission; Internet Communication; and mailing of printed  
15 letters and to compose the communication in a form suitable for use on said at least one medium selected;

modification means selectively operable in response to the data stored from said data store for modifying the initial communication to become a final communication; and,

20 message transmission means operable to employ said at least one media selected to send the final communication to the recipient.

30. A system according to claim 29 wherein said modification  
25 means is operable to modify the initial communication in at least one of a same language as a language selected for said initial communication, a same idiom as an idiom selected for said initial communication; and, a same form of composition as a form of composition selected for said initial communication.

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31. A method for directing an automatic communication to a recipient, said method including the steps of:

providing a data store;

storing data relating to the recipient in the data store;

35 examining the data stored and determining that a communication is to be provided to the recipient;

extracting data relating to the recipient from the data store in response to a determination that a communication is to be provided to the recipient;

providing composition text in a plurality of languages,  
5 idioms and forms of composition suitable for respective different jurisdictions;

selecting one of said languages, one of said idioms and one of said forms of composition and, automatically composing the initial communication in the language selected, the idiom  
10 selected and the form of composition selected in response to the data stored from the data store relating to the recipient;

reviewing the initial communication and determining that the initial communication is to be modified to become a final communication in response to the data extracted from the data  
15 store relating to the recipient ;

modifying the initial communication in response to a determination that the initial communication is to be modified to become a final communication;

providing access to a plurality of selectable media for  
20 providing the final communication to the individual comprising facsimile transmission; telephonic text messaging; data transmission; Internet Communication; and mailing of printed letters;

selecting, in response to the data stored, at least one  
25 medium of said plurality of selectable media for providing the final communication to the individual;

and employing said at least one medium to send the final communication to the recipient.

30 32. A method according to claim 31 wherein said step of modifying the initial communication comprises modifying the initial communication in at least one of a same language as a language selected for said initial communication, a same idiom as an idiom selected for said initial communication; and, a same  
35 form of composition as a form of composition selected for said initial communication.



33. A method for directing an automatic communication to a recipient, said method including the steps of:

- providing a data store;
- storing data relating to the recipient in the data store;
- 5 examining the data stored and determining that a communication is to be provided to the recipient;
- extracting data relating to the recipient from the data store in response to a determination that a communication is to be provided to the recipient;
- 10 automatically composing an initial communication with a modifiable portion and an unmodifiable portion in response to the data stored from the data store;
- reviewing the initial communication and determining that the initial communication is to be modified to become a final
- 15 communication in response to the data relating to the recipient extracted from the data store;
- modifying the modifiable portion of the initial communication in response to a determination that the initial communication is to be modified to become a final communication;
- 20 and
- sending the final communication to the recipient.